



09:00 - 09:30	Welcome coffee							
09:30 - 11:30	Keynote by Pierre De Muelenaere & Etienne Van de Kerckhove							
11:30 - 12:00	Coffee Break in the EXHIBITION AREA							
	Room 1	Room 2	Room 3	Room 4	Room 5	Room 6 I.R.I.S. ECM ACADEMY	Room 7 I.R.I.S. ECM CASE STUDIES	Room 8 I.R.I.S. ECM WORKSHOPS
12:00 - 12:30	I.R.I.S. P&T IRIS Powerscan	I.R.I.S. P&T 3,5 kilometers pension insurance records: How AllBidigit and I.R.I.S. scan, classify and index paper based records for Aegon Ludy van Dijk Ludoc Leo Vondenbusch I.R.I.S.-Docutec	PRESS CONFERENCE	I.R.I.S. IO The capture of European large paper archives funds: the IRIS global proposal for managing their specificities.	I.R.I.S. ICT	Creating a Secured and Trusted Information Sphere in Different Markets	Public Sector : How to Implement the Back Bone Facility	I.R.I.S. DocCenter (e.g. Befimmo, Habitation Moderne, Galère, ...)
12:30 - 14:00	Walking lunch in the EXHIBITION AREA							
	Room 1	Room 2	Room 3	Room 4	Room 5	Room 6 I.R.I.S. ECM ACADEMY	Room 7 I.R.I.S. ECM CASE STUDIES	Room 8 I.R.I.S. ECM WORKSHOPS
14:00 - 14:30	I.R.I.S. P&T	I.R.I.S. P&T	I.R.I.S. & CANON Round Table for Vertical Press	I.R.I.S. IO The integration of ECM solutions in the web sites for communication purpose towards the European Citizens	I.R.I.S. ICT	How to Implement Content Management within an Enterprise Environment	(I.R.I.S. France) "Combining Intelligent Document Capture and ECM to Provide an End-to-End Platform for Automating Insurance Processes" (Business case Verspiere)	(I.R.I.S. P&T Germany) "Digital Mailroom : Return on Investment"
14:45 - 15:15	I.R.I.S. P&T	Workshops Sponsors	I.R.I.S. P&T	Workshops Sponsors	I.R.I.S. ICT	(I.R.I.S. Luxembourg) "Added-value report management implementation with I.R.I.S. Resource Management System for Documentum"	(I.R.I.S. Belgium) "ECM at the National Railway Company SNCB/NMBS: Investing in a Solid Future"	(I.R.I.S. Luxembourg) "Software as a Service (SaaS)"
15:15 - 16:00	Coffee Break in the EXHIBITION AREA							
	Room 1	Room 2	Room 3	Room 4	Room 5	Room 6 I.R.I.S. ECM ACADEMY	Room 7 I.R.I.S. ECM CASE STUDIES	Room 8 I.R.I.S. ECM WORKSHOPS
16:00 - 16:30	I.R.I.S. P&T	I.R.I.S. P&T	I.R.I.S. P&T	Workshops Sponsors	I.R.I.S. ICT	Legal Archiving & Records management, how to deal with laws, norms and regulations	"Best Practice and Pragmatic Approach : Implementing Content Based Business Processes (Customer on-boarding, agent transfer, HR processes, etc.)"	"Implementation of Case Management based on I.R.I.S. ECM Framework"
16:45 - 17:15	I.R.I.S. P&T	Workshops Sponsors	I.R.I.S. P&T	Workshops Sponsors	I.R.I.S. ICT	Health Insurance Providers - Improving Customer Service thanks to better Access of Information & How to Take Advantage of each Platform	(I.R.I.S. Nederland) " ? "	(Practice) "Strategic Vision for Combining Enterprise Content Management and Collaborative Platforms"
17:30 - 19:00	Closing cocktail in the EXHIBITION AREA							